



INDIANA UNIVERSITY BLOOMINGTON  
**DIVISION OF  
STUDENT AFFAIRS**



**QUARANTINE AND ISOLATION RESOURCES**  
**FOR STUDENTS LIVING IN RESIDENCE HALLS**

DIVISION OF STUDENT AFFAIRS





With students at the center of all that we do, the Division of Student Affairs is committed to supporting you as you pursue your academic goals during the COVID-19 pandemic.

We understand the rapidly changing events around COVID-19 may create a wide range of emotional responses and increased distress. The Division of Student Affairs would like to offer a range of virtual resources to aid you in your time of quarantine and isolation.

The staff of our 19 departments are here to offer you support. Remember you are not alone and we are Hoosier strong.

## Get help for yourself or someone else

You or a fellow Hoosier may be going through a challenging time right now and not sure where to get the support you need. The Dean of Students Office Care Team is here to help. A Care Referral is an easy way to request help with an issue or concern.

A Care Referral can be submitted to get help with:

- Academic or administrative issues (advising, attendance, grade appeals, financial aid concerns).
- Personal issues (relationship or family issues, adjustment to IU).
- Health or wellness issues (mental health concerns, substance abuse issues).
- Bias issues (harassment or discrimination).

Submit a Care Referral: [go.iu.edu/Care](https://go.iu.edu/Care).

## What should I do about my academics during quarantine/isolation?

- If you have any in-person classes, contact your instructor(s) and indicate you will not be able to attend class and ask for instructions on making up coursework you will be missing.
- If you are in an online class and are feeling well enough to attend, please do so. If you are feeling too sick to attend, please notify your instructor(s) and indicate that you will not be able to attend class virtually. Also

ask for instructions on making up coursework you will be missing.

- If you are in need of assistance due to your instructor(s) response to your request, please submit a Care Referral ([go.iu.edu/Care](https://go.iu.edu/Care)) and a staff member from the Dean of Students Office will follow-up with you.

## Student Advocates Office

If you're facing an issue that is affecting your ability to succeed at IU, you can get help from a Student Advocate. Student Advocates are retired IU faculty and staff members who volunteer their time and expertise to help students facing academic and personal challenges.

### Academic Assistance

- Withdrawal from all subjects.
- Grade change requests.
- Grade appeals.
- Help students better communicate with faculty and staff, especially when addressing concerns.
- Assistance navigating IU policies and procedures.

### Responding to Misconduct Charges

- Help students review and understand charges/sanctions.
- Ensure students understand their rights and responsibilities.
- Help students navigate the details.
- Assist students in preparing for meetings and hearings during the conduct process.
- Attend conduct meetings and conferences for support.

### Get in touch

- Phone: 812-855-0761.
- Email: [advocate@indiana.edu](mailto:advocate@indiana.edu).
- Website: [go.iu.edu/SAO](https://go.iu.edu/SAO).
- Office hours: 9 am – 12 pm and 1 pm – 4:30 pm, Monday through Friday

## What should I do while I wait for my result?

- Isolate in your room.
- Do not go out, including for food, class, or work. If you are in an online class and are feeling well enough to attend, please do so.
- Cover your cough, avoid touching your face, wash your hands or use hand sanitizer frequently.
- Make a list of people who have been within 6 feet of you for a total of 15 minutes or more within a 24-hour period in the two days before you became sick until you isolated. If you have no symptoms, use the two days prior to your positive test. This is your list of close contacts.
- Wear a mask and stay 6 feet away from others if you have to have any brief interaction. Interact with others as little as possible.

## Self-Care

- Take your temperature with a thermometer daily and write down your results. Fever = 100.4 F or greater.
- Drink plenty of non-alcoholic fluids.
- Take acetaminophen (Tylenol) for fever and/or pain.
- Eat as tolerated without restrictions.
- Watch for signs of severe illness – call 911 or go to the ER if you develop any of these (call the facility to alert them you are coming).

### Signs of severe illness:

- Difficulty breathing or shortness of breath.
- Persistent dizziness, confusion, or inability to respond.
- Not drinking enough fluids or not urinating.
- Severe or persistent vomiting.
- Persistent pain or pressure in the chest or abdomen.
- Fever or cough that improve but then return or worsen.
- Worsening of chronic medical conditions.

## What should I do if my test is positive?

- Remain in your isolation room until **ALL** of the following conditions are met:
  - It has been at least 1 day (24 hours) since your last fever (without the use of fever-reducing medications).
- AND**
- Your symptoms are improving.
- AND**
- At least 10 days have passed since your symptoms first appeared.
- If your symptoms get worse (see list at left of signs of severe illness) seek medical care. Call the healthcare facility/ER to let them know you are coming and follow instructions about wearing a mask when you arrive to the facility.
- If you have never had symptoms you should isolate until at least **10 days** have passed since the date of your positive COVID-19 test. If you develop symptoms while self-isolating see above conditions that must be met to discontinue isolation.

## What do I need to do about my contacts?

- If one of your contacts are not fully vaccinated, they will be advised to quarantine for 10 days following the last time they had contact with you. If they are fully vaccinated, they will be advised to wear a mask for 14 days, or until a negative test result from a test taken between days 3-5 from the last time they had contact with you.
- You should also expect a text and call from a contact tracer who will gather contact and activity information from you to be sure that all measures are taken to prevent more infections. Please answer your phone, even if you don't recognize the number. The contact tracer will keep your identity confidential when notifying any of your contacts.

## What should I do if my test is negative?

If you are not sure, please consult a medical professional.

- If you have a known exposure to a confirmed case, and you are not fully vaccinated, continue to quarantine for **10 days** after your exposure.
- If you were tested but had no known exposure to a confirmed case, and you are asymptomatic, you can stop your self-quarantine.
- If you were tested but had no known exposure to a confirmed case, and you are symptomatic, you may have another respiratory virus that is circulating in the community. Avoid work and group settings until 24 hours after the last day of fever (without using fever reducing medications).

## IU Student Health Center hours and after-hours availability

- Monday to Friday, 8 am – 4:30 pm and some Saturdays 9 am – 1 pm. Check our website ([healthcenter.indiana.edu](http://healthcenter.indiana.edu)) for hours. Call 812-855-4011 for more information.
- After Hours Nurse Line is available for urgent questions when the Student Health Center is closed. Call 812-855-4011, **option 5**, for after hours nurse.

## Community Resources

- **IU Health Urgent Care**, 326 S Woodcrest Dr., Bloomington, IN 47401. Phone: (812) 353-6888.
- **IU Health Bloomington Hospital Emergency Department**, 601 W. 2nd St. Phone: 812-353-9515.
- **Monroe Hospital Emergency Department**, 4011 S. Medical Park Blvd. Phone: 812-825-1111.
- **911** for IU Health Bloomington Hospital Ambulance Service.

## Where can I read more about COVID-19?

- The latest up to date information on COVID-19 in the US and worldwide can be found on the CDC website: [www.cdc.gov](http://www.cdc.gov).
- Indiana State Department of Health Resources on COVID-19: [www.coronavirus.in.gov](http://www.coronavirus.in.gov).
- IU Student Health Center Website: [healthcenter.indiana.edu](http://healthcenter.indiana.edu).

## Important information regarding COVID-19 testing

Because COVID-19 is relatively new, there are still many unknowns about the virus and testing for the virus. The test results are intended to give information for use in determining whether to seek additional medical treatment and/or take other actions, such as self-quarantine or self-isolate, in an effort to prevent the potential spread of the virus to others. There are risks inherent in any COVID-19 testing. You should consider the following:

- There are still many uncertainties about the transmission of COVID-19.
- If your test result is positive, the Student Health Center is required by law to report that result to certain public health agencies, including the Indiana State Department of Health and the Centers for Disease Control and Prevention. In addition, IU Environmental Health and Safety (EHS) will be notified for purposes of tracking contacts and cleaning any campus locations where you might have been. IU EHS is required by IU policy and applicable law to safeguard the privacy and security of any such information we share, but may be required to re-disclose such information in order to comply with applicable local, state, and federal law.

## What does quarantine mean?

- Quarantine is the separation of a well person who has been exposed to a contagious disease to see if they become sick. Quarantining those exposed to COVID-19 helps prevent spread of infection to others.

## What should I do during quarantine, what does it mean for me?

- Remain in the room assigned to you by IU and do not allow others into your room.
- Do not go out, including for food, class, or work. You may continue online classes.
- Wear a mask and stay 6 feet away from others if you have to have brief contact with anyone.
- Participate in daily COVID-19 symptom checks.
- Take your temperature daily and watch for symptoms such as:
  - Fever – a temperature of 100.4 or greater
  - Cough
  - Shortness of breath
  - Sore throat
  - Nausea, vomiting, or diarrhea
  - Muscle aches
  - Headache
  - Fatigue
  - Congestion or runny nose
  - New loss of taste or smell

## What do I do if I develop symptoms?

- Visit the **IU COVID Symptom Checker** 24/7 through [one.iu.edu](https://one.iu.edu). You will be asked to fill out a form regarding your symptoms and schedule a time for a symptomatic COVID test. If you need medical advice, call 812-855-4848 to speak with a registered nurse.
- Drink plenty of non-alcoholic fluids.
- Take acetaminophen (Tylenol) for fever and/or pain.
- Eat as tolerated without restrictions.
- Watch for signs of severe illness – call 911 or go to the ER if you develop any of these (call the facility to alert them you are coming).

### Signs of severe illness:

- Difficulty breathing or shortness of breath.
- Persistent dizziness, confusion, or inability to respond.
- Not drinking enough fluids or not urinating.
- Severe or persistent vomiting.
- Persistent pain or pressure in the chest or abdomen.
- Fever or cough that improve but then return or worsen.
- Worsening of chronic medical conditions.

## Why do I have to quarantine for 10 days after contact with someone with COVID-19?

- The time it takes someone who has been exposed to COVID-19 to show evidence of infection is typically **4-5 days**, but may be anywhere between **2-10 days**. This is called the incubation period. The risk of disease development after day 10 is low, therefore, the CDC allows for a **10 day quarantine** following exposure. However, you should continue to wear a mask and monitor your health from **10-14 days** following your quarantine.
- It is possible for someone infected with COVID-19 to spread the virus to others up to 2 days BEFORE they develop symptoms.
- It is also possible to be exposed to COVID-19 and develop what is called an asymptomatic infection. Those with asymptomatic infection do not exhibit any illness symptoms, but they can still spread the infection to others.
- At the end of 10 days following an exposure, if you haven't developed symptoms, you are able to be released from quarantine. A small percentage of people may still develop infection between days 10-14. During that time, it is important that you avoid crowds, stay 6 feet away from other people, wear your mask when you are around other people, and practice good hand hygiene.

## Where can I read more about COVID-19?

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The Student Health Center Pharmacy offers competitive prices on prescriptions and can fill (or refill) prescriptions from any licensed U.S. prescriber. We also carry a wide range of over-the-counter (OTC) medications. We bill most major commercial insurances and if you're an IU student and your account is in good standing, you can transfer your pharmacy charges and co-pays to your student account.

## Refill your prescriptions online

Generally it takes less than an hour to fill your prescription. Or you can call ahead for same-day refills and you can pick-up at your convenience. We are open Monday through Friday, 8 am – to 4:30 pm. Find us at 600 N. Jordan Avenue, across from the Wells Library. We offer free parking for customers in the lot behind our building. Call us at 812-855-3865.

- Refill prescriptions at: [go.iu.edu/pharmacy](http://go.iu.edu/pharmacy).

## Get your prescriptions delivered

The Student Health Center Pharmacy can deliver prescriptions directly to your residence hall for free through campus mail when dorms are open. We can also deliver to your home via postal mail for a \$5 charge if you live off-campus. These services do not include controlled substances, decongestants, or refrigerated medications.

- Sign up for delivery at: [go.iu.edu/pharmacy](http://go.iu.edu/pharmacy).

## Transfer your prescriptions from another pharmacy

If you have a prescription with available refills at another pharmacy, you can use our online form to transfer those refills to our pharmacy. Or you can bring in your prescription label and let us handle the required paperwork.

- Transfer prescriptions at: [go.iu.edu/pharmacy](http://go.iu.edu/pharmacy).

## Buy over-the-counter meds

We carry many OTC items. See the list at right for our complete inventory.

### Allergies

- Benadryl 25mg
- Cetirizine 10mg
- Benadryl Liquid
- Loratadine 10mg
- Fexofenadine 60mg
- Fexofenadine 180mg
- Chlorpheniramine 4mg
- Triamcinolone Nasal Spray
- Fluticasone Nasal Spray 60 & 120 sp.
- Pataday Eye Drops 2.5ml, 5ml
- Ketotifen Eye Drops (Zaditor)

### Analgesics

- Ibuprofen (Advil)
- Ibuprofen Susp. 100mg/5ml
- Acetaminophen Liquid 500mg/15ml
- Acetaminophen 325mg, 500mg (Tylenol)
- Acetaminophen PM
- Acetaminophen ER 650mg
- Naproxen Sodium 220mg (Aleve)
- Midol Complete
- Acetaminophen, Aspirin & Caffeine
- Aspirin 81mg, 325mg
- Urinary Pain Relief

### Cold/Cough/Sore Throat

- Mucinex
- Mucinex DM
- Mucinex DM Maximum Strength
- Delsym
- Nyquil Caps
- Nighttime Cough Syrup
- Dayquil Caps
- Daytime Cold & Flu Syrup
- Sudogest PE
- Guaifenesin Syrup
- Q-Tussin DM Syrup
- Afrin Nasal Spray
- Ayr Saline Nasal Gel
- Chloraseptic Spray
- Sucrets
- Cepacol Sore Throat
- Cepacol Sore throat & Cough
- DeepSea Saline Drops
- Neti Pot
- SinuCleanse (Neti Pot Refill Pkts)
- NeilMed Sinus Rinse Kit
- Cold-Eeze Zinc Lozenges

### First-Aid/Misc.

- First-aid/Misc.
- Hot/cold pack
- Epsom Salt
- Wart remover Liquid
- Triple Antibiotic Ointment
- Hibiclens Cleanser
- Domeboro
- Tucks Witchazel Pads
- Abreva
- Carmex
- Chapstick
- Corti-balm
- Tablet Cutter
- Murine Ear Wax Removal Kit
- Aloe Vera Gel
- BandAids
- Mediplast
- Bacitracin Oint.
- Vick's VapoRub
- Solarcaine Gel & Spray
- Petroleum Jelly
- Wound Wash

### GI: Antacids, anti-gas, etc.

- GI: Antacids, antigas, etc.
- Prilosec OTC 42's
- Nexium OTC 14's
- Zegerid OTC 42's
- Famotidine 10mg
- Turns Chews
- Pepcid Complete
- Gaviscon Tablets
- GI: Antacids, antigas, etc continued
- Acid Gone Tabs
- Simethicone Tablets 80mg, 125mg
- Pepto Bismol Chewable and Liquid
- Almacone Liquid
- Lactaid Tablets
- Meclizine Tablets 25mg

### Laxatives/Anti-diarrheal

- Miralax

- Bisacodyl Tablets 5mg
- Dulcolax Suppositories 10mg
- Docusate Sodium 100mg caps
- Glycerin Suppositories
- Fleet Enemas
- Milk of Magnesia
- Mineral Oil
- Fiber Tabs
- Reguloid Powder
- Benefiber Powder
- MetaMucil Fiber Thins
- Ex-Lax Tablets
- Loperamide 2mg Tabs
- Senna Plus Tabs
- Drip Drop Electrolyte pwd.
- Hydralyte Electrolyte tabs

### OTC Ophthalmic Preps

- Blink Contacts Eye Drops
- Lubricating Plus Eye Drops
- Refresh Optive Drops
- Refresh Liquigel Drops
- Refresh PM Oint.
- Refresh Celluvisc Gel
- OCCusoft Eye Scrub
- Muro 128 2% Solution
- Geateal Tears Gel
- Geateal Tears Drops
- Systane Balance Drops
- OTC Ophthalmic Preps Continued
- Systane Ultra Drops
- Systane Nighttime Oint
- Theratears Drops
- Lumify Drops
- ReNu Multi-Purpose Sol.
- Boston Conditioning Sol.
- Eye Wash

### Probiotics

- Acidophilus Tabs
- Florastor
- Florajen Acidophilus

### Skin

- Sarna Anti-Itch
- Lubriderm Lotion
- Eucerin Cream
- Aquaphor Oint.
- Gold Bond Ultimate Lotion, Cream
- Gold Bond Psoriasis Cream
- Cetaphil Cream
- Ceta-Klenz Cleanser
- Vitamin A & D Oint.
- Zinc Oxide Oint.
- Hemorrhoid Oint.
- Calamine Lotion
- Hydrocortisone 1% Cream
- Terbinafine 1% Cream
- Permethrin 1% Lotion
- Lice Killing Shampoo
- Benadryl Cream
- Bag Balm
- Differin 0.1% Gel

### Vitamin/Supplements

- Cerovite multi-vit/multi mineral
- Vitamin C 500mg
- EmergenC 1,000mg 10pk Rasp. Orange
- EmergenC Energy+ Gummies
- Vitamin A 10,000IU
- Vitamin B Complex
- Vitamin B-6 25mg
- Vitamin B-12 1,000mcg
- Vitamin D3 2,000 IU
- Vitamin D3 400IU
- Vitamin D3 1,000IU
- Vitamin E 400 IU
- Calcium Citrate + D (Citracal)
- Melatonin 3mg, 5mg, 10mg
- One-a-day Women's Vit.
- Omega 3 Fish Oil 1,000mg

### Women's

- Clotrimazole 7 day cream
- Clotrimazole 3 day cream
- Monistat 3 day cream
- Astroglide Gel
- Rephresh
- Vagisil Wash
- E-Contra One Step

### Topical Analgesics

- Biofreeze
- Aspercreme

The Student Health Center's Wellness and Health Promotion team offers a wide-variety of individualized services and programs on everything from eating a healthy diet to managing stress.

## Nutrition

Looking for some tips on healthy eating during quarantine and isolation? Make an appointment with one of our registered dietitians today.

- Make an appointment by calling 812-855-7688 or schedule online at [healthcenter.indiana.edu](https://healthcenter.indiana.edu).
- Your first appointment is free, and your student health fee includes one free 60-minute session with our registered dietitians each semester.
- Appointments will be conducted virtually via zoom.

## Quarantine Connections

Quarantine Connections are online sessions designed to support students who have tested positive for COVID-19. The goal is to create a space where students can connect with others in a similar situation to discuss the challenges of quarantine and isolation. Trained Student Health Center professional staff will moderate the discussion, but it is up to each student to decide what they want to share and how they want to participate.

- For register for a session or to learn more visit: [go.iu.edu/37qt](https://go.iu.edu/37qt).

## Health Coaching

Meet with a health coach who can share strategies for staying healthy during quarantine and isolation. Our health coaches offer supportive, positive guidance to help you define your own vision and objectives in a way that fits into this challenging time.

- Make an appointment by calling 812-855-7688 or schedule online at [healthcenter.indiana.edu](https://healthcenter.indiana.edu).
- Appointments will be conducted virtually via zoom.

## Tobacco and Vaping Cessation

During quarantine and isolation you may find yourself unable to get tobacco and/or e-cigarettes and may be experiencing difficult withdrawal symptoms. Our tobacco and vaping cessation team can help. You'll get judgment-free support and counseling as well as nicotine replacement therapy (including patches and gum). Services are FREE.

- Make an appointment by calling 812-855-7688 or email Hope Frazier ([frazierh@indiana.edu](mailto:frazierh@indiana.edu)) to learn more.

## Sexual Health

During quarantine and isolation you may have trouble finding ways to have intimate contact and remain connected to your partner. You can speak confidentially to an American Association of Sexuality Educators, Counselors, and Therapists (AASECT)–certified sex educator to ask questions or talk about concerns.

- To get started, email [Heather Eastman-Mueller](mailto:Heather Eastman-Mueller).

## Substance Use Support

Substance Use Intervention Services offers a safe, judgment-free space for drug and alcohol use and recovery support through the Collegiate Recovery Community. The office can provide virtual counseling for students who might be struggling during quarantine and isolation.

- Call 812-856-3898 or email [subuse@indiana.edu](mailto:subuse@indiana.edu) to connect with a counselor.



The trained, professional staff at Counseling and Psychological Services (CAPS) on the fourth floor of the Student Health Center will give you the confidential support you need. CAPS is currently offering services by video/phone only. This may change during the academic year, as some services may return to in-person and others may continue virtually. Please visit the CAPS website ([go.iu.edu/CAPS](https://go.iu.edu/CAPS)) for the latest information.

## Video: Resources for Students in Quarantine/Isolation

Learn how quarantine and isolation could impact your emotional health and well-being. Get familiar with resources and strategies that can help you cope with stress and review mental health service offerings at CAPS.

- Visit: [youtu.be/Sd4coTXbtBY](https://youtu.be/Sd4coTXbtBY)

## COVID-19 and personal well-being

The wellness wheel illustrates a wellness model with eight dimensions: social, physical, emotional, occupational, spiritual, intellectual, environmental, and financial. When you lose balance within or between dimensions of the wheel, your sense of well-being decreases and you can experience distress.

- Learn how the wellness wheel can help you pinpoint feelings of distress and direct you to helpful resources.  
Visit: [go.iu.edu/WellnessWheel](https://go.iu.edu/WellnessWheel)

## WellTrack

Looking for ways to improve your stress management, general wellness, resiliency, or mood? WellTrack is an app that offers self-assessments, tools to manage anxiety and depression, progress tracking, and much more. It's available to ALL IU students for FREE! Learn more at: [go.iu.edu/WellTrack](https://go.iu.edu/WellTrack).

- Download the WellTrack app on the Apple App Store or Google Play Store and login with your IU credentials.

## Free online workshops

Try a CAPS online workshop! These aren't group counseling sessions—they're more like a class led by CAPS counselors. You'll learn strategies you can use immediately to improve symptoms of stress, depression, and anxiety, and to better manage problems that affect your success. These are FREE and held via Zoom.

- See our list of offerings at: [go.iu.edu/CAPS-Support](https://go.iu.edu/CAPS-Support)

## Free Workshops on Demand

Pressed for time, but still needing some mental health support? With CAPS' pre-recorded workshops, you can still get the tools and strategies you're seeking on your time – no appointment necessary. From anxiety and stress management techniques, to procrastination and time management, we help you keep you with your mental health on the go.

- Browse workshops on demand:  
[go.iu.edu/CAPSRecordedWorkshops](https://go.iu.edu/CAPSRecordedWorkshops)

## Individual counseling

CAPS is currently offering counseling services by video/phone only. We are only authorized to provide virtual counseling to students in the states of Indiana or Illinois at the time of the session. However, we can provide consultation to assist students with identifying resources in their area. This may change during the academic year. Please visit the CAPS website ([go.iu.edu/CAPS](https://go.iu.edu/CAPS)) for the latest information.

All IU students who have paid the student health fee receive two free CAPS counseling visits each semester. If you're a first-time client, you'll also receive one free, 30-minute CAPS Now appointment to connect you to appropriate services.

- To make an appointment call **812-855-5711** or visit [go.iu.edu/CAPS](https://go.iu.edu/CAPS).

## Emergency services

For crisis situations and/or immediate need of support, call CAPS at **812-855-5711**, 24 hours per day to talk to a crisis counselor.

You can contact your local hospital emergency department or contact the **National Suicide Prevention Lifeline** at **1-800-273-8255** or **text HOME to 741741**.

If you've experienced a sexual assault or other types of sexual violence, call Sexual Assault Crisis Service, **812-855-8900**, 24/7/365. It's free.